



## **Quantum Consultancy Ltd - Website Privacy Policy**

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**Website:**

**<https://www.quantumconsultancyLtd.com>**



## ***1. INTRODUCTION***

Quantum Consultancy Ltd understands that your privacy is important and that you care about how your personal data is used.

Quantum Consultancy Ltd respects and values the privacy of everyone who visits this website ("the Website") and is committed to protecting personal data in accordance with applicable data protection legislation including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Privacy Policy explains how personal information is collected, used, stored, protected and disclosed when individuals use the Website, purchase products or services, create customer accounts where available, or otherwise interact with Quantum Consultancy Ltd.

By using the Website, you acknowledge that you have read and understood this Privacy Policy.

## ***2. DEFINITIONS***

Account

An account required to access and use certain areas and features of the Website where customer account functionality is available.

Cookie

A small text file placed on a computer or device by the Website when certain features of the Website are used.

Personal Data

Any information relating to an identified or identifiable individual as defined under the UK GDPR and Data Protection Act 2018.

Website

<https://www.quantumconsultancyLtd.com>



### ***3. INFORMATION ABOUT US***

The Website is owned and operated by Quantum Consultancy Ltd.

Quantum Consultancy Ltd is a private limited company registered in England and Wales.

Company Number:  
17035385

VAT Registration Number:  
514036626

Registered Office:

71-75 Shelton Street  
Covent Garden  
London  
WC2H 9JQ  
United Kingdom

Email Address:

[Support@quantumconsultancyLtd.com](mailto:Support@quantumconsultancyLtd.com)

For the purposes of the UK GDPR and Data Protection Act 2018, Quantum Consultancy Ltd acts as the Data Controller for personal information collected through the Website.

### ***4. SCOPE OF THIS POLICY***

This Privacy Policy applies solely to the Website and services operated by Quantum Consultancy Ltd.

The Website may contain links to third-party websites. Quantum Consultancy Ltd has no control over the privacy practices of third-party websites and recommends that users review the privacy policies of any external websites before providing personal information.

## **5. YOUR DATA PROTECTION RIGHTS**

Under applicable data protection legislation, individuals may have the right to:

- Be informed about how personal data is used;
- Access personal data;
- Correct inaccurate personal data;
- Request deletion of personal data;
- Restrict processing of personal data;
- Object to processing of personal data;
- Request transfer of personal data;
- Withdraw consent where processing is based upon consent;
- Lodge a complaint with the Information Commissioner's Office.

Quantum Consultancy Ltd does not use personal data for automated decision-making or profiling.

## **6. DATA WE COLLECT**

Depending upon how the Website is used, Quantum Consultancy Ltd may collect the following information.

### Identity Information

- Name
- Title

### Contact Information

- Email address
- Postal address (where provided)

### Business Information

- Company name
- Job title
- Business requirements
- Project information

### Transaction Information



- Product purchases
- Transaction references
- Payment status information

Quantum Consultancy Ltd does not store payment card information.

#### Profile Information

Where customer account functionality is enabled:

- Login details
- Preferences
- Purchase history
- Download history

#### Technical Information

- IP address
- Browser type
- Device information
- Operating system
- Website access information

#### Communications Information

- Contact form submissions
- Customer enquiries
- Email correspondence

#### Third-Party Information

Information may be received from:

- Stripe
- Google Firebase Authentication
- Google Firestore
- Professional referrals

## **7. HOW DATA IS COLLECTED**

Personal information may be collected through:

- Contact forms;
- Customer account registration;
- Product purchases;
- Consultancy enquiries;
- Customer support requests;
- Website server logs;
- Payment processing systems;
- Customer portal functionality where available.

## **8. HOW PERSONAL DATA IS USED**

Quantum Consultancy Ltd will only process personal data where a lawful basis exists.

Contract

Personal data may be processed to:

- Provide consultancy services;
- Deliver purchased products;
- Provide customer account functionality;
- Process transactions;
- Manage customer relationships.

Legitimate Interests

Personal data may be processed to:

- Respond to enquiries;
- Operate and administer the Website;
- Improve customer service;
- Maintain business records;
- Protect Website security;
- Prevent fraud and misuse.

Legal Obligations

Personal data may be processed where required to comply with:

- Tax legislation;
- Accounting requirements;
- Regulatory obligations;
- Court orders;
- Applicable laws.

Consent

Where required by law, consent will be obtained before processing personal data.

Consent may be withdrawn at any time.

## ***9. MARKETING COMMUNICATIONS***

Quantum Consultancy Ltd may occasionally provide information relating to services, products, updates or business developments where permitted by law or where consent has been obtained.

Recipients may opt out of marketing communications at any time.

Quantum Consultancy Ltd does not sell personal information to third parties.

## ***10. DATA RETENTION***

Personal data will not be retained for longer than necessary.

Typical retention periods include:

Enquiries:

Up to 24 months

Customer Records:

Up to 7 years

Consultancy Engagement Records:

Up to 7 years

Transaction Records:

Up to 7 years



Purchase History:  
Up to 7 years

Customer Accounts:  
Duration of account plus up to 24 months following closure

Technical Logs:  
Typically up to 12 months

### ***11. STORAGE AND INTERNATIONAL TRANSFERS***

Personal data may be stored and processed within the United Kingdom, the European Economic Area and other jurisdictions where authorised service providers operate.

Where personal data is transferred internationally, appropriate safeguards will be implemented in accordance with UK GDPR requirements.

### ***12. DATA SECURITY***

Quantum Consultancy Ltd implements appropriate technical and organisational security measures including:

- HTTPS encryption;
- Access controls;
- Authentication controls;
- Security monitoring;
- Secure cloud infrastructure;
- Data backup arrangements;
- Business continuity procedures.

Whilst reasonable efforts are made to protect personal information, no transmission of information over the internet can be guaranteed to be completely secure.



### ***13. SHARING PERSONAL DATA***

Quantum Consultancy Ltd does not sell personal information.

Personal information may be shared with trusted service providers including:

Vercel  
Website Hosting

Stripe  
Payment Processing

Google Firebase Authentication  
User Authentication

Google Firestore  
Customer Records and Portal Data

Microsoft 365  
Business Communications

Professional Advisers  
Legal, Accounting and Compliance Services

Personal information may also be disclosed where required by law.

### ***14. ACCESS TO PERSONAL DATA***

Individuals may submit a Subject Access Request to obtain details of personal information held by Quantum Consultancy Ltd.

Requests should be submitted to:

[Support@quantumconsultancyLtd.com](mailto:Support@quantumconsultancyLtd.com)

Quantum Consultancy Ltd will normally respond within one month.



## ***15. COOKIES***

The Website uses cookies and similar technologies.

Full details regarding the use of cookies are contained within the separate Cookie Policy available on the Website.

## ***16. CONTACT DETAILS***

For questions relating to this Privacy Policy or the processing of personal data, please contact:

Quantum Consultancy Ltd

71-75 Shelton Street  
Covent Garden  
London  
WC2H 9JQ  
United Kingdom

Email:

[Support@quantumconsultancyLtd.com](mailto:Support@quantumconsultancyLtd.com)

Website:

<https://www.quantumconsultancyLtd.com>

## ***17. CHANGES TO THIS PRIVACY POLICY***

Quantum Consultancy Ltd may update this Privacy Policy from time to time to reflect changes in legislation, regulatory guidance, business operations, technology or services.

The latest version will always be published on the Website.

Continued use of the Website following publication of any changes constitutes acceptance of the updated Privacy Policy.